



BLOOMING VOYAGE

Blooming Voyage Terms & Conditions **Updated February 2024**

These Terms and Conditions ("Agreement") govern your use of the services provided by Blooming Voyage ("Blooming Voyage" or "we") and constitute a legally binding agreement between you and Blooming Voyage. By accessing or using any of our services, you agree to be bound by these terms.

ACCEPTANCE OF TERMS By using Blooming Voyage's services, you acknowledge that you have read, understood, and agreed to be bound by these terms. If you do not agree with any part of these terms, you must not use our services.

SERVICES Blooming Voyage offers travel-related services, including but not limited to booking accommodations, transportation, and organizing guided tours ("Services"). We reserve the right to modify or discontinue any aspect of our services at any time without notice.

RESERVATIONS Please visit www.bloomingvoyage.com, or contact us via email at support@bloomingvoyage.com

IDENTIFICATION Reservations must be made under the full name as it appears on the government document intended for travel. In the event of any necessary name changes after the issuance of travel documents, clients will bear responsibility for covering any applicable fees associated with such changes.

PASSENGER AGREEMENT All travelers are obliged to fulfill a Passenger Agreement before embarking on their journey and, in doing so, officially acknowledge and agree to Blooming Voyage's Terms & Conditions. Online bookings necessitate the completion of the Passenger Agreement during the booking process. For telephone bookings, passengers will undergo a verbal overview of the Passenger Agreement, promptly followed by its delivery via email. Individuals unable to receive and finalize the Agreement electronically may opt for delivery via fax or mail. Travel documents will only be provided upon receipt of a completed Passenger Agreement. Blooming Voyage retains the right to annul bookings and refund deposits if a Passenger Agreement is absent. The Passenger Agreement encompasses these Travel Terms & Conditions, incorporating the Release from Liability, Assumption of Risk, and Binding Arbitration

Clauses. Fulfilling the Passenger Agreement signifies acceptance of these Travel Terms & Conditions and Blooming Voyage's Release from Liability, Assumption of Risk, and Binding Arbitration Clause.

RELEASE FROM LIABILITY Blooming Voyage employees and affiliates does not own or operate any entity which is to or does provide goods or services for your trip including, for example, ownership or control over hotels or other lodging facilities, airline, vessel, bus, van or other transportation companies, local ground operators, providers or organizers of optional excursions or equipment used thereon, food service or entertainment providers, etc. All such persons and entities are independent contractors. As a result, Blooming Voyage is not liable for any negligent or willful act or failure to act of any such person or entity, or of any other third party. Without limitation, Blooming Voyage is not responsible for any injury, loss, or damage to person or property, death, delay or inconvenience in connection with the provision of any goods or services occasioned by or resulting from, but not limited to, acts of God, acts of government, force majeure, acts of war or civil unrest, insurrection or revolt, strikes or other labor activities, criminal or terrorist activities of any kind, or the threat thereof, overbooking or downgrading of accommodations, structural or other defective conditions in hotels or other lodging facilities, mechanical or other failure of airplanes or other means of transportation or for any failure of any transportation mechanism to arrive or depart timely or safely, dangers associated with or bites from animals, pests or insects, marine life or vegetation of any sort, dangers incident to recreational activities such as swimming, kayaking, sailing, canoeing, rafting, hiking, walking, bicycling, etc., sanitation problems, food poisoning, lack of access to or quality of medical care, difficulty in evacuation in case of a medical or other emergency, illness, epidemics or the threat thereof or for any other cause beyond the direct control of Blooming Voyage. In addition, I release Blooming Voyage from its own negligence and assume all risk thereof.

ASSUMPTION OF RISK I am cognizant that the travel I am embarking upon involves perilous activities, carrying a potential for illness, injury, or fatality due to natural forces, animals, insects, flora, negligence from Blooming Voyage or actions of other known or unknown individuals and entities, including willful or criminal conduct by third parties. I acknowledge that weather conditions may be harsh, adverse, and/or unpleasant, and that access to medical services or facilities may be limited during parts or the entirety of the trip. To fully embrace the enjoyment and thrill of this journey, I willingly acknowledge and assume all associated risks and uncertainties as inherent components of my adventure. I hereby take complete responsibility for any risks of illness, injury, or death, as well as for the negligence of Blooming Voyage, releasing them from third-party negligence claims. I comprehend the physical demands of the activity I will be engaged in, and presently, I have no known physical, medical, or mental condition that would impede my ability to partake in this tour or jeopardize my safety during this activity. I willingly accept all risks that may arise directly or indirectly due to any such condition. I hereby grant authorization to Blooming Voyage, or my local ground

handler, or others, to facilitate any necessary emergency medical treatment and hospitalization without requiring further consent.

BINDING ARBITRATION I consent to the exclusive resolution of any dispute concerning, relating to, or referring to this Agreement, the brochure, or any other literature regarding my trip through binding arbitration in accordance with the Federal Arbitration Act, 9 U.S.C. §§1-16. The arbitration shall be conducted either under the then-existing Commercial Rules of the American Arbitration Association (AAA) or pursuant to the Comprehensive Arbitration Rules & Procedures of the Judicial Arbitration and Mediation Services, Inc. (JAMS). The proceedings will be governed by substantive (but not procedural) Georgia law and will occur in Atlanta, GA. The arbitrator, not any federal, state, or local court or agency, will possess exclusive authority to resolve any dispute concerning the interpretation, applicability, enforceability, conscionability, or formation of this contract, including claims that all or any part of this contract is void or voidable. By accepting these terms and conditions, both parties are acknowledging the waiver of their right to a trial by jury.

VOLUNTARY PARTICIPATION I recognize that I have willingly submitted my payment to partake in the trip, and I have thoroughly reviewed the trip details available on the current Blooming Voyage website, along with all the information provided in this application. My participation in this trip is voluntary, and I am fully aware of the associated risks.

KNOWING AND VOLUNTARY EXECUTION I have thoroughly reviewed the Terms and Conditions along with the booking information provided in this document and comprehend its contents completely. I understand that this document constitutes a release of liability and a contractual agreement between myself and Blooming Voyage. I willingly agree to these Travel Terms & Conditions and Blooming Voyage's Release from Liability, Assumption of Risk, and Binding Arbitration Clause by affixing my signature, acting of my own accord.

PHOTOGRAPHIC RELEASE Blooming Voyage reserves the right to capture photographs or videos during its trips, and participants hereby authorize Blooming Voyage to utilize such media for promotional or commercial purposes without any obligation to provide compensation to the participant.

TRAVEL INSURANCE It's unfortunate to miss out on a vacation, but losing the funds you invested in it can be even more distressing. Hence, we strongly advise the acquisition of Travel Insurance, which offers protection against Trip Cancellation, Interruption, Baggage Loss or Delay, Medical Expenses, and additional unforeseen circumstances. It is heavily recommended for you to independently choose and procure travel insurance for both domestic and international tours, including those to the Caribbean.

TRAVEL DOCUMENTS Upon the receipt of full payment by your Final Payment Due date, travel documents and instructions will be dispatched via email and/or mail at least 30 days before the travel date. In cases where paper documents are preferred despite electronic options being available, the documents will be sent via USPS approximately 14-21 days prior, and an associated fee of \$30 will be applicable. A valid street address is mandatory; PO boxes are not accepted.

CHILDREN Children under the age of 18 are not permitted on our trips.

PAYMENTS Online bookings are accepted with major debit or credit cards.

REFUNDS All payments made to Blooming Voyage are deemed non-refundable and non-transferable. This policy is established due to contractual commitments with hotels, airlines, and other vendors that restrict the possibility of obtaining refunds.

Passports and Visas: Travelers are obligated to verify that they possess the necessary travel documents and are ADVISED TO CONSULT with the relevant consulate(s) or visa agency to ascertain the requirement for any visas or passports. Passports must remain valid for a minimum of 6 months beyond the travel date. Certain countries may necessitate a completely blank "VISA" page in the passport for stamping purposes. Information provided in the travel description is applicable solely to US citizens. Non-US citizens are urged to contact the respective consulate(s) of the destination country(s) for up-to-date entry requirements. It is strongly recommended that all cruise passengers carry a valid passport during their cruise.

PRICES All prices indicated are per person and are based on the assumption of shared twin room occupancy unless explicitly stated otherwise. The listed prices do not cover personal expenses such as laundry, wines, water, beverages, food (except at all-inclusive resorts or where explicitly specified), passport and visa fees, insurance, and foreign port taxes, unless expressly mentioned in the package inclusions. The published prices are accurate at the time of release; however, due to the continual fluctuations in airfares and limited capacities in service classes, both tour package prices and availability may undergo changes accordingly. In the event of a human or computer error, Blooming Voyage retains the right to re-invoice for the accurate price or service. Passengers who choose not to pay an increase will receive a full refund, provided Blooming Voyage receives written cancellation within five days of the notification of the price increase.

DEPOSIT A deposit is required upon making a reservation. Please note that all deposits are non-refundable and non-transferrable. For all reservations, except where explicitly specified otherwise, the required deposit amount and the details of the monthly payment plan will be clearly indicated.

FULL PAYMENTS Full payment for all reservations can be made at the time of booking, subject to the availability of space on the tour.

LATE PAYMENTS Should there be any remaining balance on your invoice beyond the specified Final Payment Due date, an automatic late fee will be applied to your invoice one day after the final payment date. The late fees vary, and specific details can be found in each individual tour description outlining the associated late fee costs.

REINSTATEMENT OF RESERVATIONS In the event of travel reservation cancellation, should you express the intention to reinstate your reservations within 14 days, a service reinstatement fee of \$75 (or \$200 for international tours) will be appended to your invoice. This fee is required to be paid in advance to initiate the reconfirmation process for the reinstatement of services.

LAST MINUTE RESERVATIONS Reservations must be completed at least 60 days before the departure date. In the event that requested services cannot be confirmed, the payment will be refunded. Once services are confirmed, the final payment is due within 24 hours, and any relevant cancellation penalties will be applicable.

FORM OF PAYMENT Accepted forms of payment include all major credit or debit cards. Payments made within 60 days of departure must be completed using credit or debit cards exclusively. Credit card charges can be processed over the phone or online to satisfy the nonrefundable deposit requirement.

REFUNDS If you obtained Travel Insurance through Blooming Voyage, reimbursements will be issued in the form of a travel credit or to the original credit card(s) used for payment, subtracting the travel insurance cost. Alternatively, refunds can be facilitated through a company check if a reversal to your credit card(s) is not feasible. In cases where a refund is requested after the final payment date, a cancellation fee from the vendor will apply due to the confirmed reservation and accommodation.

CANCELLATION Cancellation requests must be submitted in writing once reservations have been confirmed. Please email your cancellation request to support@bloomingvoyage.com, providing your invoice number, full name, and travel date. In case you do not receive an acknowledgment within 48 hours, please call (866) 536-4086 to confirm the receipt of your information.

RESERVATION CHANGES Modifications to an existing reservation, regardless of the reason, will result in a charge of \$50 per person, plus any additional fees imposed by suppliers. This fee covers adjustments such as name changes* and the removal of services like optional tours and transfers. *It is important to note that name changes for airline reservations require full cancellation and rebooking. Substituting one traveling passenger for another is considered a cancellation, subject to applicable cancellation penalties, and is not covered under this Reservation Changes policy. Changes or additions made after departure are subject to local rates prevailing at the time of amendment, and payment must be made directly by the passenger to the service provider. Unused services are non-refundable.

COVID-19 ASSUMPTION OF RISK AND WAIVER In Spring 2020, the World Health Organization (WHO) declared the Novel Coronavirus (COVID-19) a global pandemic. The Center for Disease Control (CDC) issued several preventive measures, including frequent handwashing, wearing masks, and maintaining a physical distance of at least 6 feet from others. COVID-19 has the potential to cause severe illness. For more information on the virus, please visit the CDC webpage at www.cdc.gov.

I acknowledge and agree to the following:

1. COVID-19 is a highly contagious virus transmitted through person-to-person contact;
2. Blooming Voyage has provided me with the best available information regarding pandemic-protective policies and practices of vendors and suppliers in my travel itinerary, to the best of their knowledge;
3. Suppliers of Blooming Voyage may have policies to prevent the spread of COVID-19, and I understand that these policies may change;
4. Suppliers may not enforce these policies diligently, and some travelers may refuse to cooperate;
5. I am responsible for knowing, understanding, and abiding by pandemic protective policies of all states/countries in my travel itinerary, and I may be denied entry for reasons within or outside my control;
6. I may be subject to voluntary or involuntary quarantine during or after travel;
7. I am responsible for knowing and following pandemic protective policies of all vendors in my travel itinerary;
8. With full awareness of the risks, I, for myself and on behalf of my companions, release Blooming Voyage and its affiliates from liability related to any loss, damage, or injury, including death, arising from COVID-19, whether due to negligence of Released Parties or third-party vendors;
9. I agree to indemnify, defend, and hold harmless the Released Parties from any claims, lawsuits, losses, or liabilities, including attorney fees, related to bodily injury, harm, or loss arising from my use of Blooming Voyage services or services of its suppliers, specifically related to COVID-19.

FORCE MAJEURE There may be instances where either party is unable to fulfill or complete performance under the travel contract due to circumstances beyond their control. These are referred to as force majeure events, and if they occur, they render the performance under the contract inadvisable, commercially impracticable, illegal, or impossible. Such events may include, but are not limited to, acts of God, government actions, war or civil unrest, insurrection or revolts, military actions, labor strikes, criminal or terrorist activities, or threats thereof, pandemics, epidemics, prevalent illnesses or health conditions in the travel area, earthquakes, hurricanes, lightning, explosions, unforeseen legislation, or any other event outside the reasonable control of either party. In the event of a force majeure occurrence, the parties will adhere to the cancellation

policies outlined by suppliers, as detailed in the travel proposal and these terms & conditions. Any alterations to those policies are at the discretion of the supplier (if applicable) and Blooming Voyage. Passengers will be notified of their available options should a force majeure event occur.

TRAVELERS WITH DISABILITIES To ensure a fulfilling experience, it is advisable to choose a trip that aligns with your physical capabilities. Participants needing assistance, including those with physical disabilities, sight or hearing impairments, must inform Blooming Voyage prior to reservation for a review and mutual agreement. Moreover, a responsible individual must accompany the tour participant to provide necessary services, as tour managers, guides, drivers, and other personnel are unable to offer such assistance. For escorted tours, participants must comprehend and adhere to instructions provided by the Tour Director for both the effective operation of the tour and personal safety. Blooming Voyage reserves the right to decline participation or remove any individual from a tour if prior notification was not provided or if, in our sole judgment, continued participation would significantly impede services for all guests. Any resulting expenses, including cancellation fees or costs for alternative travel arrangements or returning home, will be the sole responsibility of the passenger. Given that escorted tours involve a fast-paced itinerary with extended walks over uneven terrain, clients should be capable of maintaining the tour's pace for group harmony. Clients with specific needs may find better service through independent travel, and Blooming Voyage can suggest tailored touring options based on specific requirements.

WHEELCHAIRS & WALKERS USA Tours: In accordance with the Americans with Disabilities Act (ADA), Blooming Voyage aims to make arrangements for disabled travelers to the extent possible and in line with the specific tour itinerary. However, it is possible that certain features of the tour may not be fully accessible for individuals requiring a wheelchair, scooter, or other specialized equipment. Unfortunately, we are unable to provide individual assistance to travelers with wheelchairs or other mobility devices. Regrettably, some itineraries may not be suitable for wheelchairs or motorized scooters. To ensure that Blooming Voyage can assess the availability of reasonable accommodations, passengers must inform Blooming Voyage of their accessibility requirements before booking. While Blooming Voyage will make every effort to accommodate special access needs, it cannot guarantee the feasibility of doing so in all cases.

INTERNATIONAL TOURS Hotels, sea and river cruises outside the United States are not obligated to adhere to ADA requirements. Consequently, they may lack ramps, wide entryways, or elevators necessary to accommodate disabled passengers or devices like wheelchairs, walkers, and motorized scooters. Owing to physical constraints and limited space, motor coaches and river cruises may not permit the carriage of wheelchairs, walkers, and motorized scooters.

SERVICE ANIMALS International escorted tours cannot accommodate service animals. Passengers intending to bring a service dog due to a disability on local USA escorted tours should contact Blooming Voyage before making a reservation.

AIRLINES Blooming Voyage bears no responsibility for the services and policies enforced by airlines. Airline schedules and flights are subject to change without prior notice. Blooming Voyage is not liable for penalties incurred on tickets, whether international or domestic, not issued by Blooming Voyage due to schedule and/or flight alterations. Online airline reservations are subject to evaluation, and if deemed necessary by Blooming Voyage, may be rebooked to adhere to minimum connecting time requirements and/or tour package itineraries. Notification will be promptly provided in such cases. Airlines hold the right to request immediate ticket issuance when specific flights are heavily booked, surpassing normal ticketing rules that allow issuance at a later date. In such instances, Blooming Voyage will necessitate immediate and full payment of the airfare, overriding invoice terms and conditions along with payment due dates. Failure to make full payment may result in the cancellation of seats by the airline, and rebooking on the same flights or at the same airfare may not be possible. Any subsequent air arrangements and associated airfare will become the sole responsibility of the passenger.

AIRLINE TICKETS Upon receipt of full payment, Blooming Voyage will issue airline tickets, and these tickets are entirely non-refundable. In the event that airline tickets need to be issued before the Final Payment due date, you may be obligated to make a larger non-refundable deposit and/or complete full payment.

AIRLINE SEAT ASSIGNMENTS The assignment of seats on group flights is solely under the jurisdiction of the airlines. All airline contracts made by Blooming Voyage are specifically for economy class seats. If you desire a different class of service, you may opt to purchase your own flights and acquire the land-only package from Blooming Voyage.

AIRLINE FREQUENT FLIER PROGRAMS Passengers are responsible for directly contacting their airline regarding mileage eligibility and accrual. Airline frequent flier programs decide on awarding miles based on their frequently updated rules. Some discount or promotional airfares, as well as certain codeshare flights, may not qualify for mileage accrual. Private airfares, like a "Blooming Voyage Airfare," might not be eligible for mileage or may qualify for reduced mileage, even if the same airline class of service would earn full mileage as an "Instant Purchase " published airfare. Not all published airfares are eligible for mileage. Blooming Voyage will record frequent flier numbers if provided by the passenger before issuing travel documents. However, the inclusion of frequent flier numbers in airline records does not guarantee mileage eligibility, as this is solely at the discretion of each airline. Schedule changes by the airline may render flights originally eligible for mileage accrual as no longer eligible. We strongly advise passengers to provide their frequent flier account information during

online check-in and/or at the airport check-in desk. After travel has commenced, it is often not feasible to apply for frequent mileage credit. Passengers are also responsible for determining whether previously earned mileage can be applied to flights for securing upgrades.

CONTACT INFORMATION In accordance with TSA Secure Flight requirements, passengers must provide Blooming Voyage with their information, including the name as it appears on their passport (or other government-issued ID when traveling), date of birth, gender, address, phone number, email, and fax details for all travelers. It is the responsibility of passengers to verify that names are accurately listed on their invoice. Blooming Voyage LLC will not assume responsibility for passengers who do not receive an invoice or documents or face denial of boarding due to inaccurate information.

AIRLINE NAME CHANGES Making changes to names, including minor spelling corrections, might necessitate the cancellation and rebooking of airline reservations. Such alterations are contingent on current availability and pricing at the time of rebooking. After airline tickets have been issued, any subsequent name corrections will incur an airline rebooking fee, potentially equivalent to the entire value of the airline ticket, along with a \$50 revision fee per change. Blooming Voyage will not assume responsibility for services being denied by a carrier due to any name discrepancy. Name changes must be communicated in writing to support@bloomingvoyage.com

AIRLINE TAXES & FUEL SURCHARGES If you have purchased airfare, the cost includes airline taxes and fuel surcharges. Before the completion of full payment, there is a possibility of a price increase due to rises in government-imposed taxes, fees, and/or fuel surcharges. To avoid potential increases, you have the option to expedite your final payment for the issuance of tickets. Once issued, airline tickets are no longer susceptible to potential increases but become fully non-refundable. Some international domestic flights may incur air taxes that must be paid locally; in such instances, the specific flights and the corresponding tax amounts are outlined in our package presentation and pre-departure documentation.

SCHEDULE CHANGES If there is a change in the airline schedule, Blooming Voyage will make diligent efforts to notify passengers of the schedule change and the updated flight schedule before departure. Blooming Voyage, however, is not accountable for schedule changes, which may include alterations in routing and/or the number of stops in the itinerary. Compensation for schedule changes, modifications in seat assignments, or cancellations initiated by an airline cannot be provided by Blooming Voyage. In the event that passengers independently make changes to their flight itinerary directly with the airline, it is their responsibility to inform Blooming Voyage of any amended flight details in writing at support@bloomingvoyage.com. Blooming Voyage cannot be held liable for land services, including arrival and/or departure transfers, if flights are changed without its knowledge.

HOTEL ACCOMMODATIONS All requested rooms are standard twin-bedded (two single beds) rooms with private facilities unless a king/double size bed is specifically requested. While we will make a bed type request on your behalf, the availability of bed types is subject to the discretion of the hotel's management on a run-of-house basis. Triple and quad occupancy rooms on cruises consist of two beds, where each person in triple and quad rooms will have a twin bed. It's important to note that some single rooms may be smaller than standard size, and the room size is not determined by the number of persons accommodated.

Air-conditioning usage in Europe, although available in most 4 and 5-star hotels, differs significantly from the United States. Many European hotels were constructed before the introduction of central air conditioning, leading to its occasional shutdown at night and during the transition between the end and start of summer months. All hotel rates are based on agreements between Blooming Voyage and its suppliers and are non-negotiable.

Typically, hotel check-in is not before 3:00 p.m., and check-out is prior to noon. Adequate arrangements for accommodations should be considered when using a late-night flight. If a day room is included in the itinerary, check-out is usually at 6:00 p.m. Blooming Voyage reserves the right to make substitutions with hotels of equal standard, and no refunds will be issued for any difference in the cost of those accommodations.

HOTEL & CRUISE PROFILES The hotel and cruise ship profiles provided by Blooming Voyage are based on information received from hotel and cruise ship partners and their representatives, including images and descriptions. Star ratings may vary from country to country. While Blooming Voyage strives to maintain current information, it is not responsible for inaccuracies, changes in description details or amenities, or images provided by third parties.

MEALS As outlined in each itinerary, meals are provided based on the hotel's or restaurant's buffet or set menu. Typically, beverages are not included unless expressly mentioned. While Blooming Voyage cannot provide assurances, we will strive to accommodate special dietary requests submitted in writing at least 4 weeks before departure. Kindly send your requests to support@bloomingvoyage.com.

TRANSFERS Transfers, as specified for each tour, are facilitated by car, minibus, or motor coach when airfare is purchased from Blooming Voyage. If you opt for a land-only tour or deviate from the provided arrival and/or departure dates in the itinerary, you are responsible for arranging and purchasing your own transfer to the hotel. Your arrival transfer is guaranteed for up to one hour from your scheduled arrival time to account for minor delays. Blooming Voyage or the transfer company will not be liable for flight delays, regardless of the cause, beyond one hour from the initially scheduled arrival

time. In the event of a delay, whether due to flight issues, immigration and customs processes, or time spent reporting baggage damage or loss, it becomes your responsibility to make alternative transfer arrangements, such as hiring a taxi. Transfer costs are non-refundable, and any additional expenses incurred will be your responsibility. The cost of a Blooming Voyage transfer may be higher than hiring a taxi due to its inclusive nature, covering round-trip service or 'dead-leg.' This means that our driver must travel to the airport, hotel, or pier solely for your pick-up, resulting in the loss of a one-way fare. Additionally, places like airports, seaports, and hotels may impose entrance and parking fees, and drivers may need to wait for up to an hour. While Blooming Voyage transfer drivers are not employees of Blooming Voyage, they are reliable, offering a comprehensive welcome service, ensuring a smooth transfer, and being ready to address your queries during the ride. Passengers who are comfortable arranging a taxi independently and do not require assistance may find it to be a more cost-effective option.

SIGHTSEEING & ITINERARY Tours will be conducted using motor vehicles, with the size determined by the number of participants. Blooming Voyage has crafted tours to cater to both individuals and groups. The times specified in itineraries are approximate and serve as guidelines only. Some itineraries may feature early morning start times for sightseeing to complete tours during daylight hours or to avoid afternoon heat in tropical and desert climates. Ensuring punctuality for all scheduled flights, cruises, and package components is your responsibility. Late arrivals may be considered a "no-show," rendering you ineligible for a refund for the unused service(s). The number of passengers on any given tour cannot be guaranteed, resulting in travel with a substantial group or only your own companions. Regardless of the number of participants, services will remain consistent. For individuals requiring assistance or those with disabilities, please refer to the "Travelers With Disabilities" section. Certain dates, such as religious holidays and national celebrations, may see the closure of some monuments and sites. Touring itineraries may be adjusted to accommodate these closures. During holidays, specific periods, or unforeseen circumstances, including weather conditions, last-minute changes may occur, affecting the tour sequence, locations visited, and/or hotels. Consequently, we reserve the right to modify the sequence and/or substitute hotels with others of a similar category, with no cost adjustment in such cases.

Renovations at national monuments and tourist sites are routine, occasionally obstructing views. Tours will not be canceled due to renovations, but Blooming Voyage will assess conditions to decide whether an itinerary adjustment is necessary. Itineraries may suggest activities for leisure time; however, these recommendations do not constitute an endorsement of any specific service provider. The decision to participate in such activities should be made independently and with due consideration.

RAIL Upon receipt of full payment, Blooming Voyage will designate train times, issue rail tickets, and these tickets become fully non-refundable. Requests for alternative train

times must be made in writing prior to final payment, with passengers traveling in a group unable to make such requests. The issued rail tickets are valid for the specified dates and times, and certain exchanges may be required locally at the station due to fare restrictions. Local charges, fees, and fare increases may apply to changes. Once the booked train has departed, alterations are no longer possible, and amendments cannot be made onboard. Seat assignments, entirely at the discretion of the rail companies, are beyond Blooming Voyage's control. Once rail tickets are issued, they become fully non-refundable and non-changeable.

GROUP HARMONY In order to maintain the desired group harmony, Blooming Voyage reserves the right to admit, decline, or remove any individual considered disruptive or incompatible with the group's interests. This includes individuals who are intoxicated and/or under the influence of drugs, causing a negative experience for the rest of the group. The passenger will be responsible for all expenses, including cancellation fees, costs for alternative travel plans, or return home. All unused services are non-refundable.

CRUISES Cruise itineraries and ships may undergo alterations without prior notice. Additionally, cruise ships might be chartered or departure dates canceled, leading to a full refund of all payments. Blooming Voyage assumes no liability for ship substitutions or changes in itineraries initiated by a cruise line. The company is not accountable for any losses incurred by passengers, including the issuance and/or cancellation of airline tickets or visa fees. For medical services, it's important to note that many ships may not have a doctor or nurse onboard. In the event of medical attention being required, local services will be contacted, and resulting charges will be the responsibility of the passenger. Blooming Voyage and the cruise ship operator bear no responsibility for the services provided.

HEALTH REQUIREMENTS Please consult your healthcare provider for the most current requirements. Additionally, you may refer to the recommendations of the Centers for Disease Control (www.cdc.gov) and/or the World Health Organization (<http://www.who.int/en/>). Any required vaccinations must be documented by clients' healthcare practitioners on a valid vaccination certificate, which clients must carry as proof of inoculation where necessary. Individuals with heart disease, chronic illnesses, physical handicaps, advanced pregnancies, or mental illnesses are advised not to participate in these demanding travel programs. If a person arrives at the destination visibly unwell with an apparent fever or becomes ill during the tour, they will be removed from the group and directed to a local medical facility for diagnosis. Only upon clearance by an accredited medical facility will that individual be permitted to resume group travel. All costs associated with medical treatment and related expenses, such as additional hotel nights or transportation not included in the original itinerary, will be the responsibility of the passenger.

LUGGAGE (AIRLINES) Checked bags are typically limited to a total dimension of 62 inches, calculated by adding length + width + height (e.g., 26" + 26" + 10" = 62"), with a maximum weight of 50 lbs (23kg). Many airlines may impose charges for checked bags. Blooming Voyage bears no responsibility for fees related to checked bags, excess luggage, or weight charges imposed by an airline. In the event of luggage loss or damage by the airlines, a baggage claim form **MUST** be filed with the carrier before leaving the airport. We recommend using brightly colored luggage tags, straps, or other identifiers to aid in locating your luggage upon arrival or describing it if lost. Luggage (Escorted Tours): Each Blooming Voyage escorted tour allows one piece of luggage per person, in addition to a carry-on bag. Any extra baggage will be subject to a handling charge of \$100 per piece. Blooming Voyage will not be held responsible for the loss or damage to luggage and personal belongings. It is imperative to report any loss or damage immediately at the time of the incident and obtain a written report from the local authority for submission to your insurance provider.

TIPPING Tipping guidelines are outlined as follows:

- Drivers, including private cars and motorcoach drivers: \$5-\$10 per person, per day
- Tour Guides: \$10-\$20 per person, per day

USE OF WEB SITE: WWW.BLOOMINGVOYAGE.COM Agreement between Customer and Blooming Voyage: www.bloomingvoyage.com is offered to you, the customer, conditioned on your acceptance without modification of the terms, conditions, and notices contained herein. Your use of www.bloomingvoyage.com constitutes your agreement to all such terms, conditions, and notices.

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LINKS TO OTHER WEBSITES The website www.bloomingvoyage.com may include hyperlinks to websites operated by entities other than Blooming Voyage. These hyperlinks are provided for reference purposes only. Blooming Voyage does not have control over these websites and is not accountable for their content.